HeadRush Prime

Latest Firmware Version: 3.1

Release Date: March 2023

Minimum System Requirements

- Windows 10 or macOS 11
- Host USB 2.0 port

File Backup Instructions

Important: Please back up all of your current rig, setlist, model preset, clone, loop and/or impulse response (IR) files from HeadRush Prime to your computer before updating the firmware.
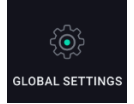
1. Connect your computer to HeadRush Prime's **USB-B port** using a standard USB cable.

2. With your computer powered on, power on HeadRush Prime using the **power switch**.

3. Tap the **Menu** ( ) icon in the upper-left corner of the **Main** screen, and then tap the **USB Transfer** icon.

4. On your computer, HeadRush Prime will appear as a mass-storage device called **HeadRush**.

   Windows users: If this is the first time you've connected it to this computer, you may need to wait a minute while it installs the class-compliant drivers.

5. Open the **HeadRush** drive. You can now freely click and drag contents between **HeadRush** and your computer. Note that any changes you make to the contents of your **HeadRush** are immediate and cannot be cancelled.

6. **IMPORTANT:** When you are finished transferring contents, you must **unmount/eject** the HeadRush drive from your computer. File corruption may occur if the drive is not properly ejected before continuing.

7. After the drive has been ejected, tap **Sync** on your HeadRush Prime to "commit" any changes you made to the contents of the HeadRush drive.

   As HeadRush Prime analyzes and imports the files, a meter on the display will indicate its progress. The last screen you were on before opening USB Transfer will reappear when the process is finished. Do not disconnect or power off HeadRush Prime during the sync process.
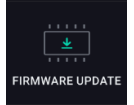
Firmware Update Instructions – Wi-Fi (if an update is available)

1. Tap the **Menu** ( ) icon in the upper-left corner of the **Main** screen, and then tap the **Global Settings** icon.

   Note: To switch through each tab of the global settings, tap the tabs along the left edge of the screen.
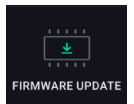
2. Tap **WI-FI** on the left edge of the screen.

3. Tap the **ON** button at the top of the screen. Then, tap the local network that you would like to connect to, and enter the password for the network when prompted.

4. Return to the **Menu** screen and select **Firmware Update.**

5. In the Firmware Update screen, you will be presented with three options: **Cancel, Via USB** and **Via WI-FI.** Tap the **Via Wi-Fi** button.

6. A screen will then open asking you if you would like to update to the latest version of the HeadRush Prime firmware. Select **Yes** to download and install the latest version of the HeadRush Prime firmware.

   A screen will appear with the status and programming of the firmware update.

7. Once your unit has finished updating, it will power off and then back on again. When HeadRush Prime is powering on, you will see the version number of the firmware at the bottom of the screen. You can also check the version of the firmware in the **INFO** tab of the **Global Settings** page.

Firmware Update Instructions – USB

1. Download the latest Firmware Updater application for your PC or macOS from the **Download** section of HeadRush Prime's webpage, from the **Download** section of the HeadRush Support webpage, or from your HeadRush account.

2. Connect the **USB-B port** on your HeadRush Prime to your computer, and ensure both HeadRush Prime and your computer are powered on.

3. On your HeadRush Prime, and tap the **Menu** ( ) icon in the upper-left corner of the **Main** screen, and then tap the **Firmware Update** icon.

4. On the Firmware Update screen, you will be prompted to shut down your HeadRush Prime and update your firmware. Select **YES** to continue. After restarting, the screen will show **Update** at the bottom edge.

5. Open the **HeadRush Prime Updater** application for your Windows or macOS operating system. (You may need to unzip an additional .zip file to access the actual application.)

6. When the updater window appears, click **Update HeadRush Prime**. Do **not** disconnect or power off HeadRush Prime or your computer until the update is completed.

7. When the update is completed, the updater window will display **Done**, and your HeadRush Prime will restart. Click **Done** to close the updater window.

8. When HeadRush Prime is powering on, you will see the version number of the firmware at the bottom of the screen. You can also check the version of the firmware in the **INFO** tab of the **Global Settings** page.

For additional help, visit **headrushfx.com/support**.